



December 31, 2018

Web Announcement 1793

Attention All Provider Web Portal Users:

Issue Regarding Attachment Name and Type Has Been Resolved

Provider Web Portal (PWP) users who submitted a prior authorization request with an attachment, and then tried to view and edit the prior authorization request in the attachment section, were seeing an incorrect file name and attachment type displayed. Effective December 17, 2018, the technical issue has been resolved and users now see the correct file name and attachment type on the "Edit PA" and "View PA" panels.